

Photo this page: Education and keeping boys and girls in school is central to INA's vision and mission.

Photo front page: Nepalese women are able to have their say about issues like accessing health care in remote areas in this Citizen Voice and Action group.

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WHO We are

INA'S VISION

A just world where all people are treated equally to reach their God-given potential.

INA'S MISSION

We are committed to building innovative partnerships for community well-being and empowering women and children in our work.

INA'S CORE VALUES

We are Christian: We are motivated by the example of Jesus, reaching out to the poor, marginalised and oppressed of the world.

We value and respect people of all ages, gender, race and creed: We do not discriminate against any person but treat all equally and with dignity.

We are committed to empowering local communities: We promote self-reliance and community ownership; participation that is both inclusive and genuine.

We are a voice for the poor, the disadvantaged and the oppressed: We advocate for just actions that bring positive change to the lives of the poor.

We are stewards of natural, human and financial **resources**: We are transparent and accountable, at all times striving to maximise our impact and effectiveness.

We demonstrate integrity and commitment: We are ethical and passionate about meaningful and quality partnerships, both in Australia and abroad.

Top photo: HDCS hospital staff member does blood group testing for mothers and mums-to-be in Nepal.

Middle photo: Suspension bridge in Nepal, negotiated by Brave women.

Bottom photo: Reaching people with projects in remote areas is vital in helping them become self-reliant







OUR TEAM

Back Row: Jenny Nicholls, Krystal Navez-John, Pam Winstanley, Amanda Southwell, Corlien Heijnen Front Row: Catherine Middleton, Serene Tan, Pri Fernando, Olivia McLardie-Hore, Preeti Anand



GOVERNANCE

OUR GOVERNANCE

The Board of INA is responsible for the governance of the organisation. Board members are selected based on their skills and experience and all serve on the Board voluntarily.

The Board sets the strategic direction for INA and reviews the performance of the organisation against set targets at every Board meeting. Each year the Board approves the annual budget and is also responsible for appraising the performance of the Chief Executive Officer.

At last year's Annual General Meeting, Shelley Naylor was elected after Shelley had filled a casual vacancy for a period together with Bill Murcutt [Deputy Chair of the Finance Risk and Audit Committee], Daryl Crowden [Chair of the Development Committee] and Ian Curtis as Board Chair. There is a healthy gender balance on the Board and the organisation is grateful for the way our Board members give their time and utilise their various professional backgrounds in the service of INA. In keeping with the constitution, two Board members will retire and both will be eligible for re-election for a further three-year term at the 2019 AGM.

GOVERNANCE COMMITTEES

A small number of governance committees comprising both Board Members and external professionals provide input to the Board. Each of these committees report directly to the Board and support the Board in discharging its governance duties through monitoring and reviewing key strategic initiatives and organisational policies as well as by making recommendations.

The Finance Risk and Audit Committee assists the Board to fulfil its corporate governance responsibilities in relation to financial reporting, the application of accounting policies, financial management, internal control, risk management and compliance systems and occupational health and safety.

The Development Committee ensures the quality and integrity of our development programs are monitored and reviewed regularly, and that our programming strategy is consistent with the organisation's strategic plan as well as best practice in the sector.

ANNUAL GENERAL MEETING

The 2019 Annual General Meeting of INA was scheduled for the 27th of November 2019.

Photo: In remote Nepal, new mums can receive the care that they and baby need, through our partnership with HDCS.



BOARD OF **DIRECTORS**



DIRECTOR JANELLE RICHARDS

Bachelor of Arts (Social Sciences) Graduate Diploma in Innovation and Service Management

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Bachelor of Laws Bachelor of Economics



BOARD CHAIR

Ex Officio All Committees

Executive Program [Graduate School of Business,

IAN CURTIS

University of Melbourne]

Bachelor of Arts

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TREASURER RICHARD LIM Chair of Finance Risk and Audit Committee

> Bachelor of Business (Accounting) CPA (Fellow CPA Australia)



DIRECTOR DARYL CROWDEN Chair of Development

Master of International and Community Development Graduate Diploma: International and Community Development Studies Bachelor of Arts [Intercultural Studies] Diploma of Ministry





DEPUTY BOARD CHAIR WILLIAM MURCUTT

Member of Finance Risk & Audit Committee

Financial and Business Consultant

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DIRECTOR SHIRLEY REEDER

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Post Grad Cert - App. Sc - Innovation & Service Mgmnt Certificate IV - Professional Coaching International Coach Federation - Accredited ACC Member - Aust. Human Resources Institute CAHRI

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FROM THE CEO

We started the year with a reduced revenue estimate as well as an end of year deficit, which is not ideal when the impact and the mission in the field is excellent. So, it was a huge sense of **relief and celebration** to **exceed the estimated budget**, albeit small, and end up with a \$44,282 surplus. This was only possible due to the selfless generosity of you, our investors, dedicated staff and a committed voluntary Board. You believe in the integrity of INA to invest in the lives of the poor through us. The changes you have enabled are inspiring and transformational. **THANK YOU**.

A highlight of the past year was a trip under the banner of SHE and BRAVE that facilitated an **immersive experience in Nepal** for four brave emerging women leaders from Australia. They were **transformed and amazed by the impact on the ground**. The ownership of the local women and men, and the resilience shown amidst very harsh living conditions touched both hearts and minds of the BRAVE women. Their commitment to supporting the poorest communities in the district of Western Rukum in Nepal is greatly appreciated.

We were very pleased that Ms Kamakshi Yakthumba, the Program Manager of the Australian High Commission in Kathmandu overseeing the Australian NGO Cooperation Program (ANCP) in Nepal, visited the project in Rukum. This was despite the long and arduous journey of an hour's flight, six hours by road and then another 30 minutes walking through rough terrain, including crossing a suspension bridge. The **excellence shown in the projects that you support**, which leverage ANCP funds at a 1:5 ratio, is testament to the highest standards adhered to by our local partner and the staff on the ground who walk for hours, and sometime days, to reach remote communities.

We have started to focus more on a new program called **SHE**. Why SHE? It is evidenced globally, and even at the highest level of economics, that **empowering women is key to eradicating extreme poverty** and to increasing the world's economy. This does not mean we neglect other members of the family or community but must acknowledge the pivotal role women play in society, politics and the economy. We hope all of you long-term and loyal investors of INA will walk with us in this journey as well.

INA has been blessed with committed

supporters who believe in our collective mission to demonstrate the unconditional love of Christ to the poor and marginalised and invest in transforming the lives of the disadvantaged in the communities we work in. We are humbly appreciative of this trust.

The challenge for this year has been in looking at how we extend this trust and opportunity to invest in the lives of the poorest to a younger generation of supporters who are heavily into digital technology. Given that millennials form quarter of the world's population and we still have almost a billion living in extreme poverty, it is important to involve them in making positive change in the world. Therefore, we have started investing in social media to reach out to this group of supporters who are committed to causes and share our values. **We encourage you to promote INA and the impact you achieve to your younger**

family members and friends.

Sincere thanks to Board Chair lan Curtis and other Directors for being available for good advice at all times. **I am blessed** to have a dedicated team of staff who are ever ready to go the extra mile. The excellent results on the ground are **only possible because of your generosity**, the hard work and competence of our partners on the ground, and more importantly, the communities.

God Bless us all,

kufernando

Pri Fernando CEO

FROM THE BOARD CHAIR

It is my pleasure and privilege to report that **INA has again been blessed** by God during this past financial year. At the time of my writing this report the Stock Exchange is suffering something of a correction and the latest wages report shows a stagnant wages outcome and yet, through all these periods of doubt and turmoil, our Board, staff and donors have continued to give and work to impact those much less fortunate than ourselves.

We are so grateful to our wonderful donors who have continued to give so generously despite the difficult economic circumstances. Similarly, our Australian Government grant was increased by some \$2,500 over the previous year. We continue to be grateful for this support and for the programs we are able to implement as a result.

Your Board was expecting a tough year financially and had actually budgeted for a deficit of \$56,750 for FY18-19. We were therefore **very pleased to finally record instead a surplus** of \$44,283. We are grateful to our donors and our staff for the increased giving and the careful husbandry of resources to bring about such a result.

We pay tribute to our staff for a wonderful year of service to the poor. They are more than ably led by our CEO, Pri Fernando, and your Board is very grateful for everything they have done. Running such a tight organisation means they are sometimes called upon to do more than their job description might say, but they continue to give unstintingly of themselves.

Our programs continue to mature. This year we **added an exciting new venture** when several

donors made a visit to Nepal with Board member, Shirley Reeder, and our CEO. We trust we can continue to maintain this program of introducing donors to the reality of our work first-hand.

I continue to be **thankful for the service of our** Board members. All have made a significant contribution to the work of INA this year through their Board participation as well as on two Board Committees. Richard Lim continued to chair the Finance, Risk and Audit Committee, and Daryl Crowden chaired the Development Committee. Each of our Board members bring particular expertise to Board meetings and we are blessed to have such high-guality people give of their time and interest in this way. It ensures that we have good governance at a time when the quality of governance is in guestion. In line with our constitution, two Board members will be retiring, and both will be eligible for re-election for a further three-year term.

Again, **my thanks to each one you** – donors, staff and Board. Your continued commitment to the cause of the poor means so much to so many people. On behalf of our overseas partners and INA, I thank you for your sacrificial giving and service.

Every blessing!

lan Curtis Board Chair



ETHIOPIA Partner: BBBC

Shurmo Education & Livelihoods Project

Maternal & Child Health Clinic & Water Project

INDIA Partner: ACTS

Allahabad Education & Health Program

Partner: Krupa

Empowering Prison Inmates & Families

GHANA Partner: IN Ghana

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Education, Child Protection & Health Project

UGANDA

Partner: IN Uganda

Agri-Business for Community Development

Education, Child Protection & Child Development Project

INTERNATIONAL PROGRAM OVERVIEW

CONTRACTOR OF A DAMAGE AND A

MYANMAR Partner: KWEG

Strenthening & Protecting Child Rights

PHILIPPINES Partner: Vineyard

Education & Economic Empowerment Project

Project Joshua Expanding Health Access & Awareness

SRI LANKA Partner: IN Lanka NEPAL Partner: HDCS

Lamjung Maternal & Child Health Promotion

Improved Outcomes for Materal & Child Health in Rukum

Empowering Women & Children

WOMEN'S EMPOWERMENT

INA continues to partner with IN Uganda to improve the wellbeing of rural farmers, especially the poorest farmers with low education and little capital. These rural farmers are the parents of some of the most vulnerable children in the communities, and by empowering them, they are able to better provide for their needs.

A core part of this project has been establishing Village Savings & Loan Associations across the communities, otherwise known as VSLAs. This a communitybased method of supporting people to safely save money together, and to access very low-interest loans. This is life-changing for communities which have traditionally been 'unbanked' and could only access high-interest loans, if at all. The leadership of each VSLA is represented in a local Farmers Organisation, so these collectives allow for wider agricultural learning, advocacy and collective bargaining.

To share the impact of this, especially on the most vulnerable women in these Ugandan communities, we will let the Project Staff share with you directly: "We are seeing the ladies in most VSLAs, they are given a chance to be treasurer...being a treasurer you know what it means – you are in charge of money! This is why it makes them feel proud, that they are valued and involved in everything. Even there is a way men respect them because the man feels at least my wife is valued." - Gladys, Field Officer

"Women are mainly in the household in Uganda and don't have much say outside the household. That somehow reduces their self-esteem to just being housewives. The women in VSLAs have wider interaction with wider parts of the community... they learn more. The hope of women has gone up. If you don't have a voice or access to economic opportunities, you aren't in decision making, and you feel hopeless in life. Now you see people who have a future and are working towards it." - Charles, Project Manager

"An important thing I am realising as we are encouraging communities to form VSLAs, we actually support the work of the Government. Government officials now can access communities going via the VSLA structure. That is why the Government is coming to register the VSLAs. The Government can use VSLAs to give support to these communities more easily: such as farm inputs like improved seeds and farm tools, and agricultural extension education. It is easy to reach people through VSLAs because they are well organised." - Eric, Field Officer

"Women are given a chance to become leaders in their VSLAs so now their voice can be heard. Women have a chance to talk with men in their VSLAs, so some issues can be sorted out through discussions and advice provided. For example, women may say they aren't given a chance to make some investment decisions at home. Within that forum (the VSLA), they can advise and enlist changes, kind of a negotiation. Things keep on changing... the conversation coming up sets an example for the rest of the men to stop oppressing some women." - Farouk, Field Officer

"What I am realising, is that the setting has helped inclusion with the most vulnerable women in our communities. Previously only those able men and women would mobilise themselves, and the very vulnerable women would be left out. We are emphasizing all men and women from all categories must be included. This additional support as loans is taken on more by the most vulnerable women because these other men and women see this amount as small, but it is so helpful for these vulnerable women who see it as a very great opportunity. They are able to start small and progress slowly by slowly." - Brian, Field Officer

UGANDA **PROGRAM STATISTICS**

A. 63 Leaders have been intensively trained on effective planning and enterprise management, including bookkeeping, resource mobilisation and agri-business incubation

B. 256 Leaders (including 125 women) shared leadership, management and operational experiences through study visits to visit see top-performing farms and Farmers Organisations

C. 1,031 farmers (including 612 women) received regular extension education on improved crops, poultry and animal management

D. 20 VSLAs established by the project saved an equivalent of \$51,316 AUD in the past 12 months

E. 645 farmers (including 382 women) accessed improved farm inputs through the agricultural loan facility, including improved breeds of animals or poultry, planting materials and agricultural chemicals

F. 230 farmers (including 98 women) received farm inputs worth \$5,824 AUD from the local Government as a result of lobbying

G. Farmers Organisations loaned out \$31,760 AUD to individuals and more than half of this loan amount has already been repaid

H. 2,055 farmers (including 1,334 women) are now members of the 10 Farmers Organisations established through this project

I. There are now 55 VSLAs established which each come under one of the Farmers Organisations

J. 1,031 farmers received education on family planning and 112 leaders were given more intensive training on family planning, and how to better advise farmers in their groups on family planning.

A Farmer Cooperative supported by the project has started producing maize flour, animal feeds and milling services as a way to value-add to agricultural businesses. Previously these farmers simply sold maize and middle-men made significantly more money producing higher-value items such as flour or feeds.

A. 63

B. 256

I FADFRS

TRAINED

LEADERS

TRAINED

C. **1,031** FARMERS

TRAINED

D. 20

VSLA'S

Photo: This Ugandan woman is an active and successful member of the Village Savings & Loan Associations group.

RECEIVE . 55 VSLA'S CREATED FARMERS 382 WOMEN G. LOANS \$31,760 LOANED **TO FARMERS**

F. 230

FARMERS

E. 645

H. **2,055** FARMERS

MEMBERS

WOMEN'S

EMPOWERMENT

J. **1,031** Farmers EDUCATED FAMILY PLANNING

CHILD RIGHTS & EDUCATION

30 years ago, Ghana was the first country in the world to ratify the United Nation's Convention on the Rights of the Child, and the country has taken great steps forward in promoting child rights. However, there are ongoing challenges in areas including child labour, child marriage, violence against children and lack of secondary education.

INA works with our partner, International Needs Ghana, on an Education and Child Rights project funded by ChildLink donors. The project aims to **improve school enrolment, retention and transition rates**, improve the learning environment for children, improve the health of children and improve community-based child protection.

This year, the project is supporting 15 communities to become "child safe communities" by equipping community members to **prevent child abuse and report cases** when they do occur. The project has set up eight Community Child Protection Committees where adult members are trained in **child rights, child protection** and how to create a **safe environment for children**. The Committee members are also empowered to educate others so they can spread this knowledge to others in their communities. The project has also set up six Child Rights Clubs in partner schools where children learn about child rights, child responsibilities and what they can do if they or a friend needs help with a child protection issue, using child-friendly methods including games.

This year, the project worked with around 200 children in two schools to undertake **child-safe mapping advocacy activities**. The children walked around their community and identified the different areas where they feel safe or unsafe, including discussing any particular incidents which made them feel that way.

They used these discussions to develop a map together which documents the areas in the community that children feel safe, and areas that are problematic. These maps were then shared with community leaders to represent children's perceptions of their community, and inform leaders as to areas where they need to take action to **improve child safety and child protection**.

94%

of children aged 1 to 14 experienced violent forms of discipline

3 in 10

children aged 5-17 are involved in child labour, and one in every five children is engaged in hazardous working conditions

1 in 5

women aged 20-24 were first married before reaching 18 years old. One in every 20 women was married for the first time before turning 15



3 in 5

children fail to attend Junior High School, due to a decrease in numbers during transition from Grade 6¹

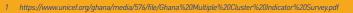


Photo inset: This list was made by a Child Rights Club in Ghana, showing some excellent goals to achieve and be responsible for.

Photo left: Children have fun with games during their Child Rights Club meetings.

Photo right: *INA's project in Ghana aims to improve school attendance, the learning environment, overall health and protection of the children.*





HEALTH

In northern Sri Lanka where INA and our partner International Needs Sri Lanka (INLK) are working, the after-shocks of the civil war which ended in 2009 continue to impact on infrastructure, employment and healthcare. In 2017, 11.2% of the population in Mullaitivu was living in poverty, compared to the country's overall rate of 3.1%.

Earlier in this project, two of the three project villages installed **improved water sources to benefit over 80 families** with nearby safe drinking water. This especially impacted on the women who were spending huge amounts of time collecting water for the family, but now have

additional hours to invest in their family, livelihoods opportunities or community activities. This year, Mullaitivu experienced a drought and these two water sources were utilised by many more families than usual as other water sources (excluding only a few private wells) in the communities ran dry. This reduced the need for community members to use contaminated drinking sources which would have led to significant spikes in diseases. These diseases can have fatal consequences, especially for young children, pregnant women and the elderly.

17.1% of children in Sri Lanka are undernourished.² In Mullaitivu, poverty and low levels of awareness about nutrition increase the risk of children being undernourished. This year, INLK conducted **Health Education sessions** with speakers from the Government Health office on topics including communicable diseases, family planning, good nutrition for children and the importance of healthcare and good nutrition during pregnancy. Over 70 participants benefited from this education, and this new knowledge will better equip

 $2 \qquad https://borgenproject.org/the-most-pressing-facts-about-poverty-in-sri-lanka/$

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70 PARTICIPANTS RECEIVED HEALTH TRAINING IN SRI LANKA

> MULLAITIVU WAS LIVING IN POVERTY COMPARED TO SRI LANKA'S OVERALL RATE OF 3.1% IN 2017

17.1% OF CHILDREN IN SRI LANKA ARE UNDERNOURISHED

them to ensure their children are well nourished and healthy.

In Priyagraj (formerly known as Allahabad), India, INA and our partner ACTS are also delivering health awareness sessions to women and girls. In this context many women have had limited education and often have a poor understanding of personal hygiene, nutrition and their impacts on health. This year, health awareness

This year, health awareness sessions were delivered to over 600 women and girls provided education on family planning, human anatomy, menstrual cycles and the importance of menstrual hygiene, the importance of using toilets and hand-washing to improve health and the role of vitamins in nutrition and how to source them.

In the villages where we work, it is common cultural practice for women to move into the family home of their new husband when they are married. Mothers-in-law have a high degree of involvement in their relationships, and earlier in the project, some newly-wed women were prevented from attending family planning awareness by their mothers-in-law.

600 WOMEN AND GIRLS RECEIVED HEALTH TRAINING IN INDIA

The project has engaged with the older generation of women, and they are now attending the classes alongside their daughters-in-law, empowering both generations to better understand the importance of family planning for the health of both mothers and babies.

Photo: Clean, safe drinking water is extremely important for the health of families that live in the nearby community.





In Myanmar, the share of the population that is poor halved between 2005 and 2017 from 48.2% to 24.8%. However, poverty reduced more in urban areas than rural areas, with 6.7 times more poor people living in rural communities. In Karen (or Kayin) State, where INA works with our partner Karen Women's Empowerment Group (KWEG), households are more likely than their urban counterparts to experience disadvantage in multiple areas, with **36% of the population disadvantaged** in at least five different areas.³

INA and KWEG have been working together on a Child Rights project since June 2016, with the first two years of the project focusing on building community capacity for development and child protection. This year, we introduced **economic empowerment** activities, to acknowledge that **poverty is a key factor in preventing the** **realisation of child rights**. By empowering parents with skills and support to develop sustainable livelihood opportunities, they will be better able to afford the basic costs of the family, including nutritious food, school supplies and transport to secondary school or medical centres. They will also be less likely to send their children to work rather than school, often in risky environments such as girls working as domestic helpers where there is a high risk of sexual abuse.

The project is supporting livelihoods development through two key approaches. The first is through the seven Community-Based Organisations (CBOs) the project has formed or re-activated. **Livelihoods training sessions**, including animal husbandry and business management, strategy and record keeping have been offered to CBO members. The CBOs have also been supported to **identify vulnerable families for loans** and manage the repayments of these loans. This year, loans were provided to 43 vulnerable parents (41 mothers and 2 fathers) to invest in small business opportunities including agriculture, animal husbandry, sewing and small-scale trading stores. Once they are repaid, the CBO will allocate the loans to another family in need so that the **benefits of this fund continue to spread throughout the community**.

The second approach has been to engage with seven existing women's microfinance groups, and re-train them in the **Village Savings and Loan approach** where they purchase shares with their savings and earn money off the interest rather than simply having access to a rotating loan fund. This new approach teaches the members **good savings habits**, and they are excited to **earn** **interest** off their money. After 21 participants were trained, they returned to their seven groups to share with others, and have implemented the Village Savings and Loans approach.

Naw Paw Gaw Baw, a women's group member, reports that the women **used to be socially isolated** from neighbours, not leaving their houses to talking to others in their villages. Now that they are attending weekly meetings, they have **built friendships and confidence** to speak to others. Naw Paw Gaw Baw said that the women share their experiences about family difficulties at the meetings, and have become much more active in participating in village activities such as meetings, awareness sessions and training opportunities.

3 https://www.worldbank.org/en/country/myanmar/overview

VULNERABLE PARENTS 7 RECEIVED COMMUNITY BASED LOANS ORGANISATIONS **RECEIVED LIVELIHOOD** women's TRAINING microfinance group SESSIONS members were trained in the Village Savings 36% and Loans approach

OF KAREN

PEOPLE ARE

DISADVANTAGED



Photo left: Women learn good savings habits and earn interest off of their money through the Village Savings and Loan approach.

Photo above: As a member of the women's group, Naw Paw Gaw Baw can build friendships with other women, instead of being stuck in her home.

Photo right: *KWEG field office staff and Child Champions/CB0 members in Taungoo, Myanmar.*



COMMUNICATIONS MARKETING REPORT

INA supporters like you are the main investors and important stakeholders in all we do.

INA's vision as stated is:

"A just world where all people are treated equally to reach their God-given potential".

This is a profound vision that contains many elements in a complex world of today. The first part "A just world where all people are treated equally" commands us to work towards eliminating extreme poverty, injustices and all forms of discrimination in places and countries where your support is active. Therefore, we have the tag line that "Poverty should not be a life sentence" and strive towards impact in every project to be the best we can achieve.

All research and evidence shows that the most disadvantaged of the world are women and children, hence our focus on **empowering women and children in countries you support**. What about men? Evidence shows that if a girl child is educated and women are empowered, that has the best development impact for the whole family and community, including the men and boys.

To empower women, we need the support of the community and to sensitize all, especially local leaders, who are mostly men. To this end, we have **introduced a new product called SHE** so you can enable positive and long-term transformation on the ground through regular giving.

The second part of the vision is to "reach their God-given potential". This has us follow in the footsteps of Christ in demonstrating unconditional love and care for the most marginalized so they become aware of God's love and will demonstrate transformed values in the way they care and love one another. ("By this everyone will know that you are my disciples, if you love one another." John 35:13) In countries where the majority are considered Christians, as in Africa or the Philippines, we have no problem.

Where Christianity is a minority as in India, Sri Lanka, Nepal and Myanmar, we need to be extremely careful and considerate in demonstrating that there are no conditions placed on the support vulnerable communities receive, being true to the unconditional love of Christ.

Communicating all of the above is a complex and demanding task. Child sponsorship was first promoted by all international NGOs as a scholarship fund, even though it was never administered as such.

It was meant to be a vehicle for eradicating extreme poverty in families and communities, not just the individual sponsored child. Exclusive welfare is not good development practice which can cause division and jealousy, undermining the vision we are all striving for.

So, we changed the name to ChildLink, conveying the importance of linking the child, the family and communities to all the services available while supporting children's education and wellbeing. This would enable parents to be self-reliant and maintain their dignity and respect, instead of being embarrassed that they could not support and provide for their children.

Going one step further, the new concept and journey of **SHE can support whole families** to send all their children to school instead of one.



JUST LIKE ME TEACHING AUSSIE KIDS

"I played elastics and soccer with selfmade balls, which was fun and cool. I was hungry but I felt happy that I did it!"

> Grade 3 student at Mt Eliza Primary School

Learning through fun activitites is a powerful tool to create empathy and intercultural understanding. This is what we do in our **Just Like Me** incursion: a Poverty Hotseat quiz, students sweeping, carrying water on their heads and playing with self-made soccer balls. We finish off on a serious note asking everyone to reflect on how lucky we are that we live in Australia and what we can do to help others.

In 2018/19 **Just Like Me** workshops and incursions were held at **15 schools**, ranging from Preps to

grade 7s. In all, we **reached nearly 2,000 students and their families** and started the conversation on how to help families get out of poverty.

Additionally, a lot of effort was put into recruiting more schools to engage with **Just Like Me**, aiming to double the number of participating schools in 2019/20. This will get even more children realising how blessed they are, as well as their responsibility as global citizens.

"The big draw card for us as a school collaborating with Just Like Me is the fact that the program is so child friendly, easily relatable to primary school students and has a genuine impact with awareness and empathy. Children from Prep to Year 6 are engaged, entertained and have a strong takeaway message. I would highly recommend this program to any primary schools."

> Janine de Paiva, Junior Schools Chaplain, Carey Baptist Grammar School

JUST LIKE ME A program of International Needs Australia

"We loved the inspirational story of Malala and how she risked her life for all the girls in the world to get a better education!"

> Grade 5 student at Carey Baptist Grammar School in Donvale



Photo above: Carrying water in a bucket on your head is more difficult than it may seem.
Photo top left: Children at Ananda Marga River School in Queensland carried water, wood and a cooking pot down to the creek, where they lit a fire and cooked rice for their lunch. They had a really great day!
Photo bottom left: Students playing soccer with a self-made ball during a Just Like Me workshop.

NEPAL BRAVE WOMEN & SHE

BRAVE AND A SHE GAME CHANGER IMMERSION TRIP TO NEPAL

Not sure about you, but I am often not brave and feel like running a mile to distance myself from challenging situations at times. I am sure some of you may understand and others may be more confident and brave in facing challenges they come across in life. Shirley Reeder, an INA Board Director, is the Managing Director of BRAVE Consulting where she coaches Executives to go outside their comfort zones to be more effective leaders. This was a concept we jumped on and discussed - an immersion trip to Nepal for Executive women who wanted to experience poverty and see what impact good development practice could achieve. INA partnered with BRAVE to visit the INA-supported project in Rukum, Nepal.

The brave component came in because of the remote village location, and participating in activities that were unfamiliar territory. This included a fundraising target designed to stretch attitudes towards money and giving. Being together with other women who had never met before, to spend several days together talking and bonding as friends and colleagues, going forward is a brave step as well.

Four brave women undertook this journey

with Shirley Reeder and myself, along with 2 videographers who funded themselves and donated their time. The flight to Kathmandu was a scary experience to begin with, as we could not land in Kathmandu on three attempts and were diverted to Lucknow in India. So, the start was not ideal as some of us were shaken from the unfamiliar even before arriving. **We all had to be brave**, with our first days in Kathmandu consisting of introductions to our in-country project team, getting to know one another and enjoying the sights and smells of the city.

The next day was a one-hour flight to Nepal Gung, and then a six-hour drive on 'roads' before walking down a ravine, crossing a suspension bridge and climbing on the other side to reach the **Mission Hospital** that the **DFAT-funded project** operated from. This project's match funding is supported out of the Appeals many of you contribute to.

On a personal note, I have travelled to over 40 countries during my development career and seen abject poverty in remote locations in Africa, Asia, South America and the Pacific. However, **Nepal broke my spirit in more ways than one**, and it had the same effect, if not more, on those in the group. The pristine beauty of the Nepali countryside is in stark contrast to the harsh living conditions many rural communities face.

The dedication and hard work of the project staff, and the resilience of the women in the communities in caring for the children as well as managing their meagre resources, while their husbands were often absent in India or the Middle East for work was inspirational. Yet we found many **women ready to support those more vulnerable** within their communities.



EXTRACT FROM A BRAVE LEADER'S REFLECTIONS

The utter sadness of how the illnesses and ailments that are killing people in Nepal are virtually non-existent in so many wealthier countries, and in many cases so easy to treat if you have the resources. How girls do not get educated because if there is no running water at school, they cannot use the toilets. So if they have their period they stay home and miss 25% of school every month, so end up not going. How in the hospital three of the soon-to-be or just-new mothers we met were 17, 18 and 19 respectively and this is not unusual. How many new mothers develop prolapsed uteruses as a result of returning to their normal physical work immediately after giving birth.

I must admit I have struggled to explain the experience of the trip to friends and family. It was such a mixture of highs and lows, laughs and tears, immense gratitude, extreme reality checks, physical exercise and stress. It honestly is like trying to explain how breathtaking the Himalaya are – there are no words or pictures that can make the listener truly understand.

And another's...

I saw the constant daily struggle of transport, bogged busses, and river crossings by tuk tuks (the four wheel drive vehicle of Nepal). In fact, I've pushed more tuk tuks up a mountain than I ever thought I would in a lifetime. And although it took hours with unplanned diversions to get to the schools or mother's groups (and not all of us could always make it there), I spent the whole time being told how great the roads were now. Because now, if you were sick, it often only took two days for people to carry you to the hospital instead of 11. That's what real progress looks like in a developing country, so best I forget my wet feet from walking through a river, because I was still living the diva experience.

I saw the treasurer of a mother's group stand up in a far flung corner of the world, against a background of rice paddies to tell me with pride how much money the women had personally saved by themselves to further spread education and knowledge for safer maternal care and family planning in their regional areas. It was aweinspiring to see how they had taken control and ownership of the program, their bodies and the health of the communities they cared for. They had been given more than tools – they had been given a voice by HDCS and INA.

The above reflections capture the effect the trip had on those who were Brave enough to **step out with courage and faith in humanity, and wanting to make a difference**. Thank you BRAVE!

Pri Fernando



Photo left: Brave women were immersed in Nepali culture and the scope of INA's project as SHE Game Changers.

Photo above: The Brave women struggled to carry jugs of water up rocky terrain. Local women do this two or three times a day!

NEPAL MATERNAL & CHILD HEALTH

LAMJUNG PROJECT EVALUATION AND IMPACT REPORT

Spotlight: An Evaluation on our partner's recent project evaluation in Lamjung, Nepal

Lamjung District in Nepal is where our partner, Human Development and Community Services (HDCS), has been busy implementing a project aiming to improve Maternal and Child Health outcomes. The project started in 2016 and has just finished after three years.

They also run the one District Hospital in the area, which serves about 170,000 people. There are two primary health care centres and 17 Health Posts. In Australia, there are 3.5 physicians per 1,000 people. In Nepal, there are just 0.2 physicians per 1,000 people. The situation of nurses & midwives is just as challenging. Australia has 12.6 per 1,000 people compared to Nepal's 2 per 1,000.

The health care system struggles to reach the most rural and remote, where often the need is highest. This project addressed the unmet need for Maternal and Child Health services and knowledge in these communities, and therefore to reduce the:

- high rates of complications (usually unaddressed) in pregnancy,
- high rates of home delivery and unsafe abortions, and
- high burden of malnutrition on children under 5 years.

The project was independently evaluated in June 2019, and the evaluation shows that the situation has **improved over the course of just three years**. It is important to note the hopeful fact that

Maternal and Child Health is improving across Nepal, and this is due to a combination of the Government, national and international NGOs, UN agencies and community members.

We can all celebrate that maternal mortality has decreased from a shocking **539 deaths per 100,000** live births, to **239 deaths per 100,000** live births over 10 years (1996-2016).

However, disparities have remained according to women's socioeconomic status, education level and place of residence. Newborn mortality remains a problem across the country, since it has not seen the same marked improvement. This is why INA is committed to partnering with HDCS to **work in the poorest and most remote areas** of Nepal.

The evaluation showed that in the target communities the percentage of women attending at least one antenatal visit increased from **94.4% to an astounding 100%**, and those attending four antenatal visits increased from **81.7% to 88.9%**. Antenatal care is crucial. It provides a platform for important health-care functions, including health promotion, screening and diagnosis and disease prevention. It can save lives and set up women for healthy motherhood.

Postnatal care is also vital. Half of the deaths recorded are within the first 24 hours and 66% within the first week. The Nepalese Government recommends a minimum of one within 24 hours, a second on Day 3 and a third on Day 7.

This evaluation showed in our project communities **98.2%** of women had the first postnatal appointment, dropping to 73.5% of women having the second and just over half having the third appointment too (54.4%). This compares

favourably to the provincial statistic recorded in 2016 where only **66.1%** of women had a postnatal check in the first 24 hours, 2.2% had one between Day 1-6, and only 0.5% had one between Days 7-41. **A significant difference!**

Knowledge about family planning rose from **85.8% to 95.9%**, and it is encouraging that those reporting their husbands and family members had a positive reaction to family planning increased from 73.4% to 88.1%. This allows people to plan for their desired number of children and spacing of pregnancies. It helps secure the well-being and autonomy of women, while supporting the health and development of families and communities.

Another encouraging thing is that **50 Female Community Health Volunteers (FCHVs)** were trained by the project over the three-year period. FCHVs are a Government-introduced volunteer role – a frontline local health resource person for their community, and "translator" between Government health services and communities.

It is an important, life-saving role bestowed on local women – 42% who have never attended school. They distribute oral rehydration salts to ensure children don't die from diarrhoea, provide community-based treatment of acute respiratory infections, spearhead National Immunisation Days and refer community members to health services.

The FCHVs were trained in birth preparedness, the "newborn care package" and information management. They have also been coached to run regular "mother's groups" where crucial information is shared with pregnant and lactating mothers, along with grandmothers, to improve long-term health. **2,700 women attended 60 mother's groups** across rural communities. The mother's groups even established "emergency health funds", a positive yet unexpected outcome! In Chiti community, each mother deposits 60 cents per month to the Fund. She can then withdraw her savings or take a small loan to help in a health emergency. Some groups even loan from their Funds so women can invest in small enterprises.

The evaluation also showed us the **areas we can improve** in when using this similar project model in Western Rukum District. Some equipment was provided to some health facilities, and although most of it is in use, a delivery bed and a blood pressure set were not working.

It is vital the Government signs a MOU before purchase to commit to repairing the equipment as required, ensuring there is budget set aside for this. Sustainability of the mother's groups relies heavily on the FCHVs, and there are some FCHVs who are not confident about continuing these by themselves.

It is crucial the project ensures one year of the project is set aside for the FCHVs to run the groups alone, with project staff supporting with preparation and debriefing.

There is so much progress happening in Nepal to improve the lives of mothers and children - and we thank you, our INA supporters, for being part of that alongside our dedicated in-country partner, HDCS.

PARTNERSHIPS NEW & EXISTING

PARTNERSHIP WITH FULLIFE -TOGETHER IMPROVING HEALTH & WATER ACCESS IN ETHIOPIA

We want to introduce one of our highly valued partners, Fullife Foundation. They are a Foundation aiming to improve the health of women and children in Ethiopia - especially **reducing preventable deaths** amongst expectant mothers and their babies. Over this past year, they have partnered with INA and our Ethiopian partner, BBBC, to implement an incredible Health & Water Project.

This project aimed to **address two huge issues** facing communities in Lemo District. Firstly, the much-valued Shurmo Witibira Health Post, was being **evicted from its premises** as the building and land were on the school grounds, and they urgently needed it back.

That's a significant loss when you have no car, and travelling further is costly and time-consuming. Without Fullife Foundation, this Health Post would not have a place to operate from, leaving 7,595 people without local vaccination, antenatal and postnatal services, first-line health assessment and referral, and advice on family planning, nutrition, hygiene and communicable disease prevention.

The project successfully built the **new Shurmo Witibira Health Post**, which is a much safer and more dignified place for health staff to see patients. The new centre enables health staff to even work overnight shifts due to sleeping quarters, plus a kitchen that's connected to clean water, has improved latrines, is connected to electricity and is well-furnished. The partnership with the local Government has been strong, and they contributed both significant funds and technical expertise to complete the project, and are now proudly continuing to manage the Health Post.

The second issue this project addressed was the **dire need for safe, reliable and accessible potable water** for two communities and water for the health facilities. Only 17% of the community had access to safe water, whilst others collected water from streams, unprotected springs and unprotected hand-dug wells.

Clean water is now available to **12,610 people** which is a life-changer especially for girls and women who collect it. This will significantly reduce water-borne diseases that have constantly threatened the communities. It also reduces girls' vulnerability to sexual assault, abduction and exclusion to school since they no longer need to walk so far to collect water.





Left top. Ian Shanks (Founder & Director of Fullife Foundation), Pri Fernando (CEO of INA), Michelle Bou-Samra (Director of Fullife Foundation) and Michelle's son (Xavier).



OPERATION TOILETS

Toilets are something our partners at Rotary Box Hill Central talk about often, and for good reason. Do you know that **many schools do not have any toilets**? Mark Balla, a member of Rotary Box Hill Central, founded Operation Toilets as he discovered this and its impact, especially on girls' education, while on a trip to India. Now Rotary Box Hill Central is passionate about changing this situation and is working alongside INA and our Ethiopian partner (BBBC) to do so in an area in southern Ethiopia.

BBBC has emphasized the need for improved sanitation coverage within Lemo District, with 2016 surveys showing **35% of primary schools had zero latrines** and those that did, were poor quality and often not in use. This year, INA and Rotary Box Hill Central co-funded a thorough piece of research to really uncover the need across six 'kebeles' (a population of about 30,000). This will guide the design of a new sanitation project and enable us to track the performance of the project from a clear baseline measure.

This baseline study found that **only one local school met the standard** latrine to student ratio, leaving eight below standard. The Ethiopian recommendation is one latrine for every 50 girls, and one for every 75 boys. **One primary school had one latrine for every 313 boys and one for every 262 girls** - far below the standard. Sadly, three of the other schools also had ratios of over 100 boys or girls sharing one latrine. Two-thirds of the schools had **no hand-washing facilities including soap** (or ash) near the latrines, increasing the risk of disease spreading across an already vulnerable population. The picture at household level was also very grim, with only 4.6% of households having a cemented slab-pit latrine and a tiny 0.5% having an 'improved latrine'. Although there were 87.4% of households reporting to have a latrine, many of these were very poorly built, lacked privacy and felt so unsafe that over half of the households do not use them regularly (59.6%). 64.7% of households have at least one member over 5 years old practicing open defecation (going to the toilet in

a field, waterway or bush rather than the toilet). This poses a significant threat by increasing the risk of exposure to serious infections such as diarrhoea, typhoid or cholera. Women are also placed at greater risk of experiencing violence and pregnant women are more susceptible to contract hookworm which leads to anaemia and poor pregnancy outcomes.

BBBC, Rotary Box Hill Central and INA are now busy finalising the project design based upon this research, and will apply for a Rotary Global Grant with the **hope of seeing positive change** come to these Ethiopian communities via improved toilets! This project has a tentative start date of January 2020 and will run for two years.

What's clear from all of this is that **we all must talk about toilets more!**

PARTNERSHIPS NEW & EXISTING

BAXTER

INA has been working with our Filipino partner, Vineyard, since 2011. Over that time, our ChildLinkfunded work has focused on **improving access to formal education for children**, and more recently on **economic empowerment** of parents to enable them to meet the needs of their children. Through this partnership, INA has supported Vineyard with funding, capacity strengthening support and technical advice on project management. Vineyard has leveraged their networks, local and cultural knowledge and project management expertise to implement the work on the ground.

Thanks to Alan Birkett, one of INA's passionate supporters and volunteers, we have also worked with Vineyard on **Project Joshua**. Project Joshua has **helped children with chronic health conditions** to access life-altering medical treatment and supported 5 medical missions per year for the past three years, where volunteer doctors and nurses provide health care to poor children and parents.

This year, we were excited to begin a **new partnership with the Baxter Foundation** to expand the work of Project Joshua. INA, Baxter and Vineyard will work together over two years to implement an Improving Health Access and Awareness project in the Philippines. The project aims to:

- improve **community awareness of key health issues**, including their causes, symptoms and treatments,
- build community collaboration with government to **strengthen health services** and
- strengthen community capacity to respond

to immediate health needs following natural disasters (such as typhoons and floods) which regularly impact the Philippines.

This partnership supports Baxter's mission to **increase access to healthcare** and complements INA and Vineyard's existing work to enable a more holistic approach to development in our focus communities.





KRUPA

As of April 2019, INA has **begun a new**

partnership with the Indian non-governmental organisation, **Krupa**. Based in Chennai, Krupa was founded by Grace and Vijay Browning as an expression of their Christian concern for forsaken and forgotten people around Chennai. Since 1988, Krupa have been working with some of the most marginalised and vulnerable groups in their community, including leprosy patients, gypsies and prisoners.

After being introduced by an Australian supporter, INA and Krupa discussed each organisation's mission, vision, values and programs - and found that we have many compatibilities and shared values and goals.

As part of INA's partnership formation processes, these discussions were followed by a visit to India by INA's CEO and Program Officer to undertake a capacity assessment and a project design workshop. The capacity assessment (which is repeated three-yearly with each partner) looked at all areas of Krupa's operations, including Governance, Human Resources, Financial Management and Program Management. This assessment helped to identify key areas where **INA can support Krupa to build their capacity** through providing resources, training or advice. INA and Krupa together developed a timeline for key capacity strengthening activities and have incorporated this into our Provisional Partnership Agreement which we will review after one year.

We have also begun a new project together called **Empowering Prison Inmates and their Families**. This project formalises and builds on work which Krupa was already doing in prisons and with prison inmate's families. This means the project will leverage off Krupa's relationships and knowledge of working in this space, to achieve its aim of transformed prison families productively integrated in society.

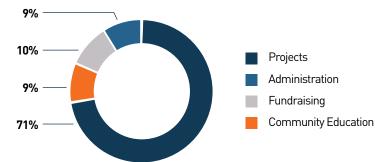
Photo left top: Catherine Middleton from INA visits a women's COMSCA group in the Philippines, where women learn good savings techniques to benefit their families.

Photo left: A mum and her baby visit a Medical Mission, where they can see doctors and receive the medical care they need in order to be healthy.

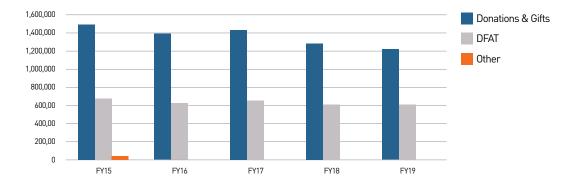
Photo below: Catherine and Pri Fernando meet with the Krupa team in India as a new partnership is formed.



FINANCIAL **REPORTS**



2019 Expenditure on Revenue



Revenue Past Five Years

FY19 has been a year of looking for innovative ways to increase efficiencies and grow our supporter base to increase revenue for the community projects in the countries where we work.

The area of raising funds for charitable purposes remains difficult. INA has still managed to achieve a surplus of \$44,283, which is a great result, as we expected a small deficit. Total revenue for the year has decreased by \$59,504 from the 2017/18 year. This decrease is in the general donations and gifts area. Government funding increased slightly by \$2,533.

Resources have been carefully monitored by the Board and Sub-Committees, together with the Management Team. This has resulted in a very marginal decrease in overall expenditure from the 2017/18 year.

Further efficiencies have been implemented during the year with On-Line Express linking web payments to our database and automating the receipting process for bank deposits. The Just Like Me program has continued in local schools to raise awareness on how global poverty impacts children in poor communities. This program contributes to overall revenue by engaging schools in fundraising activities to make a difference in the lives of children in our programs.

We continue to rely on valued partnerships with our faithful supporters and thank them for their ongoing contribution to the great work being done to carry out our mission of empowering women and children in our work in developing nations.

You can request a copy of our full Financial Reports for the year ending 30th June 2019 by contacting our office at 196 Rooks Road, Vermont 3133 or by visiting www.ina.org.au/annual-reports/

BOARD DECLARATION

The Board of International Needs Australia declares that the accompanying concise Financial Report is presented fairly and in accordance with applicable accounting standards and is consistent with the company's 30th June 2019 Financial Report.

In respect of the 30th June 2019 Financial Report of International Needs Australia, the Board declares that:

1. The company is not a reporting entity because there are no users dependent on general purpose financial statements. Accordingly special purpose financial statements have been prepared for the purposes of complying with the Australian Charities and Not-for-profits Commission Act 2012 requirements to prepare and distribute financial statements to the members of International Needs Australia.

2. The financial statements and associated notes comply with the Australian Charities and Notfor-profits Commission Act 2012, the Accounting Standards, Australian Charities and Not-forprofits Commission Regulations 2013 and other mandatory professional reporting requirements.

3. The summary reports have been prepared in

accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code of Conduct please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.

4. The financial statements and notes give a true and fair view of the company's financial position as at 30 June 2019 and of its performance for the financial year ended on that date.

5. There are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This statement has been made in accordance with a resolution of the Board made on 23rd October 2019.

Ian Curtis

Chair

Richard Lim Treasurer

INCOME **STATEMENTS**

Income Statement for the Year Ended 30 June 2019

	2019 (\$)	2018 (\$)
Revenue		
Donations and Gifts	1,220,421	1,282,133
Grants		
- Dept. Foreign Affairs and Trade	609,937	607,404
Investment Income	5,866	5,531
Other Income		
Revenue for Int. Political or Religious Adherence Promotion	3,268	3,928
Total Revenue	1,839,492	1,898,996
Expenditure		
International Programs		
- Funds to International Programs	1,110,403	1,199,824
- Program Support Costs	192,160	159,358
Community Education	159,079	123,455
Fundraising		
- Public	175,489	116,474
Accountability & Administration	156,102	195,248
Total Expenditure Int. Aid and Development Programs	1,793,233	1,794,359
Int. Political or Religious Adherence Promotion Expenditure	1,976	2,350
Total Expenditure	1,795,209	1,796,709
Total Comprehensive Income	44,283	102,287







Statement of Financial Position as at 30 June 2019

	2019 (\$)	2018 (\$)
Current Assets		
Cash and cash equivalents	480,253	390,937
Trade and other receivables	6,113	5,114
Held-to-maturity investments	150,000	125,000
Other	10,169	9,280
Total Current Assets	646,535	530,331
Non-Current Assets		
Property, plant and equipment	7,732	8,169
Total Non-Current Assets	7,732	8,169
Total Assets	654,267	538,500

Current Liabilities		
Trade and other payables	25,092	17,898
Provisions	32,935	26,587
Other	93,282	39,806
Total Current Liabilities	151,308	84,291
Non-Current Liabilities		
Provisions	17,973	13,506
Total Non-Current Liabilities	17,973	13,506
Total Liabilities	169,281	97,797

Net Assets	484,986

Equity		
Reserves	15,654	19,620
Retained surpluses/deficits	469,332	421,083
Total Equity	484,986	440,703

440,703

Statement of Changes in Equity for the Year Ended 30 June 2019

	Capital Reserve (\$)	Retained Profits (\$)	Total Equity (\$)
Balances as at 1 July 2017	29,673	308,743	338,416
Excess/Deficit of Revenue over Expenses	-	102,287	102,287
Amount transferred (to) from Reserves	(10,053)	10,053	-
Balance as at 1 July 2018	19,620	421,083	440,703
Excess/Deficit of Revenue over Expenses		44,283	44,283
Amount transferred (to) from Reserves	(3,966)	3,966	-
Balance as at 30 June 2019	\$ 15,654	\$ 469,332	\$ 484,986

AUDITOR'S LETTER



INTERNATIONAL NEEDS AUSTRALIA

ABN 84 006 053 229

Report of the Independent Auditor on the Summary Financial Report

Opinion

The 2019 annual report that contains a summary financial report, which comprise the statement of financial position as at 30 June 2019, the income statement and statement of changes in equity for the year then ended, and board declaration, are derived from the audited financial report of International Needs Australia for the year ended 30 June 2019.

In our opinion, the accompanying summary financial report is consistent, in all material respects, with the audited financial report, which is compliant with the ACFID Code of Conduct.

Summary Financial Statements

The summary financial report does not contain all the disclosures required by Australian Accounting Standards, the Australian Charities and Not-for-profits Commission Act 2012 and the ACFID Code of Conduct, Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. The summary financial statements and the audited financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 23 October 2019.

Board's Responsibility for the Summary Financial Statements

The board is responsible for the preparation and presentation of the summary financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

Saward Dawson Saward Dawson Jettien Tulk

Jeffrey Tulk Partner

Blackburn VIC Date: 23 October 2019

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Liability limited by a scheme approved under Professional Standards Legislation



ACCREDITATIONS

INA is fully accredited with the Australian Government Department of Foreign Affairs and Trade (DFAT).

INA is a member of the Australian Council for International Development (ACFID). As a member and signatory to ACFID's Code of Conduct, INA is required to meet high standards of corporate governance, public accountability and financial management for nongovernment development organisations.

Adherence to the Code is monitored by an independent Code of Conduct Committee elected from the NGO community. Our voluntary adherence to the Code of Conduct demonstrates our commitment to ethical practice and public accountability. For more information on the ACFID Code of Conduct, visit the ACFID website on www.acfid.asn.au or email code@acfid.asn.au

If you believe INA has breached the ACFID Code of Conduct, you may lodge a complaint here: www.acfid. asn.au/content/complaints

INA would like to acknowledge the incredible people who have volunteered their time, energy and talents throughout 2018/19. INA simply could not function without their amazing support!

We welcome feedback and suggestions. Please email to info@ina.org.au.

For INA's Complaints Policy or to make a complaint, please visit www.ina.org.au/complaints/

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ABN

84 006 053 229

ACN 006 053 229

ACCREDITATION AND CERTIFICATION







THIS ANNUAL REPORT IS ENVIRONMENTALLY FRIENDLY







Photo right: New taps built to bring safe, clean water right to where these children live not only keeps their families healthier, but also saves them hours of walking to collect water every day!

Photo back page: Happy children from a school in Leyte village in the Philippines, where Linked children are supported and cared for.



